
TACTACAM™

SHARE YOUR HUNT™

TACTACAM QUICK START GUIDE

5.0, 5.0 WIDE, 4.0, & SOLO

CONGRATULATIONS ON YOUR NEW TACTACAM!

This is a Quick Start Guide to show you the basics of your new Tactacam. Visit **Tactacam.com** for the most up-to-date info about your Tactacam.

Please make sure you register your camera within 10 days of purchase at:
<https://www.tactacam.com/warranty-registration/>

Follow us on Facebook, Instagram and Twitter for the latest updates from the Tactacam team:

<https://www.facebook.com/tactacam>

<https://www.instagram.com/tactacam>

<https://twitter.com/tactacam>

Submit your videos at ***<https://www.tactacam.com/share/>*** for a chance to win some amazing prizes throughout the year.



GET TO KNOW YOUR TACTACAM

5.0, 5.0 WIDE, 4.0, & SOLO

TACTACAM 5.0 & 5.0 WIDE



TACTACAM 4.0



TACTACAM Solo



FEATURES

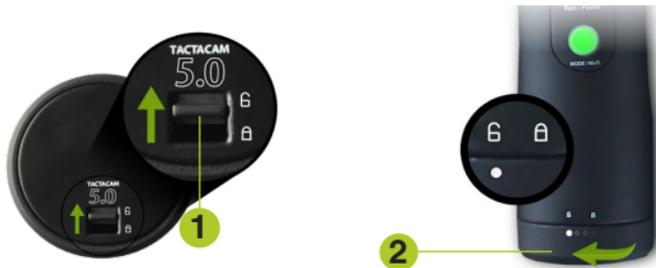
1. External waterproof mic
2. 2.5 hour record time on a single charge
3. "Quick change" Mode/Wi-Fi button
4. One touch record with vibration indication
5. Battery indicator lights
6. TrueVision™ Full HD 4k-30fps | 2.7k-30fps 1080-120fps
7. TrueVision™ Full HD 2.7k-30fps | 1080-60fps 720p-120fps
8. TrueVision™ Full HD 1080p

TACTACAM QUICK START GUIDE

5.0, 5.0 WIDE, 4.0, & SOLO

Before you start filming, charge your Tactacam completely.

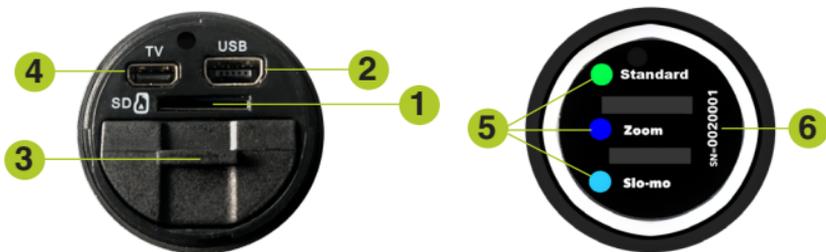
1 On the rear of the camera unlock the back cap and **2** then twist counter clockwise to the unlock position to access the rear of the camera.



You should see the following.

- 1** SC card slot
- 2** USB port (Charging and Downloading)
- 3** Removable battery (Up to 2.5 hours continuous recording time)
- 4** Mini HDMI output (excludes Solo)
- 5** List of the preset modes for your camera (excludes Solo)
- 6** Your Tactacam's serial number.

(Note: Tactacam Solo only has USB port, SD Card slot, and Removable battery.)



CHARGE YOUR TACTACAM

5.0, 5.0 WIDE, 4.0, & 50LO

With the back cap removed you will see the USB charging port and the SD Card slot. Using the included USB cord, plug your Tactacam into the included wall charger.



Mini USB



You will see the solid red light illuminate on your Tactacam and it will remain lit until your camera is fully charged. When the light has shut off, you can then unplug your Tactacam.

You can also charge your Tactacam Batteries with the Tactacam Battery Charger (*sold separately*).



GETTING TO KNOW YOUR TACTACAM

POWERING ON AND RECORDING

1. Push the Rec/Power button. You will feel the camera vibrate 2 times and see a blinking green light coming from the Rec/Power button. The green LED must be blinking for the camera to be recording. The process takes approximately 3 seconds.

NOTE: *If light does not begin to flash, make sure your SD Card is installed, formatted, and not filled with videos.*

2. To pause your recording quickly push the Rec/Power button. The camera will vibrate 1 time and the green light will go solid.

3. With the camera paused, change the camera's modes by pushing the mode button. (*Excludes Solo*)

4. To power your camera completely off just push and hold the Rec/Power button for 5 seconds.

5. The camera will automatically power off to save battery when not recording (left in pause mode) after 3 minutes.



“QUICK CHANGE” VIDEO MODES *(excludes Solo)*

Three preset video modes:

Green = Standard recording best for first time use & general recording.

Blue = Zoom mode to get you even closer to the subject.

Light Blue = Slow motion recording at 120fps provides smooth playback of your shot placement. Best results with lighted arrow nock or tracer round ammo.

BLACKOUT MODE *(excludes Solo)*

To enter Blackout mode press the MODE button when the camera is recording.

NOTE: *You can only enter and exit the Blackout mode when the camera is recording.*

When in Blackout mode your camera functions will remain the same without visible lights on the camera. You will only feel the camera vibrate. 2 vibrations = recording and 1 vibration = pause. If at any time you get confused just push and hold the rec/power button for 5 seconds and the camera will power off.

NOTE: *When using Blackout mode, periodically confirm you are in the correct mode (i.e. recording/not recording) to avoid mishap. The battery indicator light will blink to inform you of the LOW last 5% of the battery when in Blackout mode.*

TACTACAM 5.0 & 5.0 WIDE

CUSTOMIZABLE MODES

The Camera comes from the factory preset for optimal use in the following 3 settings.

MODE 1 GREEN = 4k @ 30fps

This setting is optimized for general filming and is the mode of choice for many. Because of the High resolution and lowlight capability's this setting is recommended for first time and experienced users for use on any weapon. As you familiarize yourself with the Tactacam 5.0 you will enjoy the flexibility to adjust the Tactacam 5.0's zoom available when connecting to the camera with the Tactacam APP.

MODE 2 BLUE = 2.7k @ 30fps with 8x Zoom.

This setting is optimized for use when distance is required. To customize the zoom setting on your Tactacam 5.0 connect to it using the Tactacam APP and select your desired setting.

MODE 3 LIGHT BLUE = 1080p @ 120 fps

This setting is optimized for high speed action. To customize Mode 3 Light blue connect to your Tactacam 5.0 using the Tactacam APP. Select your preferred settings and you are ready to start sharing your hunt.

The following custom mode options are available:

4k = 30fps and Zoom settings 1, 2, 3

2.7k = 30fps and Zoom settings 1, 2, 3

1080p = 120fps, 60fps and 30fps

720 = 240fps, 120fps, 60fps and 30fps

REMOTE CONTROL: The 5.0 & 5.0 Wide is compatible with the Tactacam Remote. Please see the Remote User Manual for operation instructions.

FACEBOOK LIVE

Connecting to Facebook Live

1. Using Facebook Live you will need to create an account on Facebook.
2. In the Tactacam App enter your Facebook account login information.
3. With your account info entered select stream to Facebook Live to start sharing your video.
4. You will get a preview in the App of the recording.

NOTE - *You will need proper cellular data connection on your mobile device to stream to Facebook Live.*

GETTING TO KNOW YOUR TACTACAM

REFORMATTING YOUR CARD

Always use a recommended SD Card for your camera. You will need a class 10, 32 or 64 GB micro SD Card from your local retailer

Note: *You should always format your SD Cards before using in your Tactacam for the first time or after it has been installed in any other device. Only use high quality class 10 or higher micro SD Cards. Tactacam SD Cards, Lexar, or SanDisk Ultra Extreme are recommended.*

Please see more info on SD Cards at [**tactacam.com/support**](http://tactacam.com/support)

Use one of the following methods to access the video tutorial and full user manual located on your micro SD Card.

- 1.** Using the provided USB cord connect your Tactacam to your computer. Power on your camera to allow the computer and camera to communicate. You will see an icon on your computer desktop (usually named TACTACAM). Open it and download the videos and user manual to your computer. Any videos taken with your Tactacam will be in the "Video" folder.
- 2.** Remove your micro SD Card from your Tactacam and insert the micro SD Card into the provided micro SD Card adapter.

GETTING TO KNOW YOUR TACTACAM:

REFORMATTING YOUR CARD - MAC/PC

Insert the micro SD Card adapter into your computer which will allow you to use the standard SD Card reader on your computer to access the files.

Next, reformat your SD Card before use. When you reformat a SD Card it erases all data on the card. If you need assistance reformatting your card see the following:

For a Mac:

Visit tactacam.com/support and to see video “**SD Card Reformat on a Mac Computer**” for full detailed instructions

For a PC:

Visit tactacam.com/support and to see video “**SD Card Reformat on a Windows Computer**” for full detailed instructions

Notes: *It is best to format your SD Cards before using and only use SD Cards approved by Tactacam for Tactacam cameras. When formatting your SD Card use ExFAT. For a list of the recommended micro SD Cards, visit tactacam.com/support*

Use care when handling memory cards. Avoid liquids, dust, and debris. As a precaution, power off the camera before inserting or removing the card. Check manufacturer guidelines regarding use in acceptable temperature ranges.

GETTING TO KNOW YOUR TACTACAM:

CONNECTING TO THE TACTACAM APP

Wi-Fi *(excludes Solo)*

Note: Your camera functions can only be controlled by your phone when you are connected to Wi-Fi. This setting lets you connect your camera to the Tactacam App for mobile remote connection. When wireless is on, a blue LED shows by the wireless status icon just in front of the rec/power button. The blue wireless LED will blink when not connected for 1 min then power itself off. Once connected the blue LED will go solid. The Wi-Fi will remain on throughout the lifetime of the battery.

1. Download the Tactacam App

Download and open the Tactacam APP from your App store on your Phone or Tablet. Follow the App's on-screen instructions.



2. Connect to your Tactacam

To turn on your Tactacam Wi-Fi: While your Tactacam is in pause mode push and hold the Mode Button for 2 seconds. You will see the blue LED indicator light turn on and start blinking.

3. From your mobile device select the Tactacam Wi-Fi. *(There is no default password for your Tactacam Wi-Fi.)*

4. Open the Tactacam App and connect to your Tactacam.

Android users: You will need to download a video player for your device. We recommend MX Media player you can find it in the Android app store.

5. Turn Wi-Fi Off - Press and hold the Wi-Fi/Mode button for 4 seconds. This will turn off your Wi-Fi and disconnect you from your mobile device.

For complete pairing instructions, visit tactacam.com/support

Date Time - Automatic (excludes Solo)

1. Your camera's date and time are automatically set when you connect your camera to the Tactacam App. Your Tactacam will also install a Text file on your SD Card that will allow you to manually set the date and time, if needed.

Date Time - Manual

Your Tactacam will install a Text file on your SD Card. This Text file will allow you to set the date and time.

1. Simply connect your Tactacam to your computer with the supplied USB cord and open up the text file located on the SD Card.
2. Adjust the time and date on the text file. Save and close the file.
3. Eject your camera from the computer.
4. Remove your camera from the USB cord to apply the time and date settings.

See video tutorials at tactacam.com/support

GETTING TO KNOW YOUR TACTACAM

PLAYING BACK CONTENT

PLAYING BACK CONTENT ON A COMPUTER

Viewing editing and sharing

1. Connect your Tactacam to your computer using the provided USB cable or by using the micro SD adapter and your computers card port.
2. Open the Tactacam Video File
3. Select your video and open it in your video player

For best video quality your camera records in a .mp4 file format.

The best way to view, edit, and share your videos on a Mac or PC is with QuickTime Media Player - <http://support.apple.com/downloads/quicktime>

Another popular program is Adobe Premiere Elements for Mac and PC.

Download the free trial version here:

<https://www.adobe.com/products/premiere-elements/download-trial/try.html>

PLAYING BACK CONTENT ON A HD TV (excludes Solo)

1. (You will need a Micro to Standard HDMI cable sold separately) Connect the micro to standard HDMI cable to your camera and HDMI input on your HD TV.
2. Power on the camera if it's not already. Select the proper input on your HD TV.
3. Once you can see the camera on your HD TV push and hold the Mode button for 2 seconds.
4. You can scroll down the videos by pushing the mode button. Pressing the Rec/Power button will play the video. Exit by pressing the mode button again.

PLAYING BACK CONTENT ON A SMARTPHONE/TABLET (excludes Solo)

1. Connect your camera to the Tactacam App for mobile. For more information, see Connecting to the Tactacam App for Mobile tactacam.com/support
2. Use the controls on the app to playback your footage on your smartphone/tablet.

GETTING TO KNOW YOUR TACTACAM

HELPFUL TIPS & CAMERA VIBRATIONS

HELPFUL TIPS

Follow these guidelines to get the best performance from your camera:

- Before opening the back cap, be sure the camera is free of water or debris. If needed, rinse the camera with water and dry it with a cloth.
- Before closing the back cap, be sure the seal is free of debris. If needed, clean with a blower brush or canned air.
- After every use in salt water, rinse the camera with fresh water, and dry with a soft cloth.
- If the camera lens becomes foggy, let it sit with the back cap off until it dries.
- If sand or debris hardens around the back cap, soak the rear of the camera in warm tap water for 5 minutes and then rinse thoroughly to remove the debris before opening.
- The camera is water-resistant; no housing needed. Ensure that the back cap is closed and locked before using the camera around water, dirt, or sand.
- For best audio performance, ensure the microphone hole is free of water or debris. To remove obstructions, shake the camera or blow on the mic to remove water and debris from the microphone hole. *DO NOT stick anything in the mic hole as you could damage the mic.

IMPORTANT MESSAGES / CAMERA VIBRATIONS

If the camera begins to vibrate for 5 seconds on and 5 seconds off repeatedly, check the following:

NO SD Card = The camera requires a micro SD, micro SDHC or micro SDXC card to capture videos.

SD FULL = Delete files or swap card.

SD ERROR = Camera is unable to read card. Please format the card and try again.

NOTICE: When formatting SD Cards, if you select Yes, all of your card's content **WILL BE DELETED**. To avoid loss of video, download all files onto your computer in a separate file. Reformat your micro SD Card on a regular basis to ensure that the card can continue to receive information from the camera.

GETTING TO KNOW YOUR TACTACAM

CHARGING & BATTERY INFORMATION

CAMERA BATTERY

Your camera and battery need to stay connected when operating.

DO NOT remove the battery from the camera when in use or your data will be lost.

On your Tactacam 4.0 and 3.0 there are 4 Green LED battery indicator lights. When all 4 lights are illuminated the camera battery is full. As the battery levels decreases the lights will begin to reduce in numbers till there is one LED light remaining. The last battery level LED indicator light will begin to blink when the battery drops below 10%. If the battery reaches 0% while recording, the camera saves the file and powers off.

MAXIMIZING BATTERY LIFE

Extreme cold temperatures can decrease battery life. To maximize battery life in cold conditions, keep camera in a warm place prior to use. Protect the Rec/Power Button to prevent the camera from accidentally turning on.

Note: (Tactacam Solo) the Green LED will blink fast when the battery reaches the final 10% of life.

CHARGING TIME USB CORD WALL PLUG

The battery charges to 80% in approximately two hours and 100% in approximately three hours when using Tactacam's USB-compatible charger, Wall Charger for Tactacam, or other USB charging adapter. Other chargers might charge at a slower rate.

WARNING: Using a wall charger other than a Tactacam's Wall Charger can damage the Tactacam's camera battery and could result in fire or leakage. Only use chargers marked: Output 5V 1A. If you do not know the voltage and current of your charger, use the included USB cable to charge the camera from your computer.

CHARGING TIME USB CORD COMPUTER

The battery charges to 80% in approximately three hours and 100% in approximately four hours. When using Tactacam's USB cord connected to a computer for charging, it is best to have the camera powered off. Charge times may vary depending on your computer's USB output settings.

GETTING TO KNOW YOUR TACTACAM

CHARGING & BATTERY INFORMATION

USING THE CAMERA WHILE CHARGING

Control the Tactacam 4.0 with Wi-Fi while the camera is plugged into a USB charging adapter, including the Tactacam wall charger. (You cannot record while charging the camera through a computer.) Your Tactacam 4.0, 3.0, and Solo can also capture video when connected to a USB external charging device.

Note: Because the back cap is off, the camera is not water-resistant during charging.

BATTERY STORAGE AND HANDLING

The camera contains sensitive components, including the battery. Avoid exposing your camera to extreme temperatures. Low or high temperature conditions may temporarily shorten the battery life or cause the camera to temporarily stop working properly. Avoid dramatic changes in temperature or humidity when using the camera, as condensation may form on or within the camera.

When storing your Tactacam, charge the battery so it's 75% or higher. Remove the battery to eliminate the possibility of internal corrosion. Replace the back cap to protect against dust and other unwanted substances.

The removable battery in the camera is replaceable if your battery has failed. See Battery troubleshooting and other powering issues.

Do not dry the camera or battery with an external heat source such as a microwave oven or hair dryer. Damage to the camera or battery caused by contact with liquid inside the camera is not covered under the warranty.

Do not make any unauthorized alterations to the camera. Doing so may compromise safety, regulatory compliance, performance, and will void the warranty.

GETTING TO KNOW YOUR TACTACAM

FREQUENTLY ASKED QUESTIONS

HOW DO I TURN OFF MY CAMERA?

If your Tactacam is not connected to the Tactacam App for mobile, it will power off after 3 min when you stop recording. When your camera is connected to the app, Push the Rec/Power button for 5 seconds to turn off the camera.

Note: the Wi-Fi will also power off when camera is manually powered down. To turn off wireless and keep the camera on, press the Info/Wireless button for 2 sec, the Wi-Fi blue light will turn off, then press the Rec/Power button to start recording.

MY TACTACAM WON'T RESPOND WHEN I PRESS A BUTTON

Press and hold the Rec/Power button for about 5 seconds until your camera powers off. This reset saves all of your content. If that doesn't work, open the back cap and remove the battery for 5 seconds.

MY TACTACAM WON'T POWER ON

Make sure your Tactacam is charged. To charge your camera, use the included USB cable and a computer or wall charger.

WHAT KIND OF SD CARD DO I NEED?

You need a Class 10 SD Card, at least 32GB for the Tactacam Solo, 3.0 and 4.0, Tactacam 3.0 and 4.0 will take up to a 64GB card. Your SD Card is the heart of your camera, you can't purchase a \$330 camera and put a \$6 SD Card in it.

WHAT IS THE BEST SD CARD TO USE?

The best cards to use are the Lexar Professional Micro SD Cards. They are slightly more expensive than others and unlike many other cards from the SanDisk line and others, their cards are held to very high quality control standards and will likely last longer than the other cards will.

GETTING TO KNOW YOUR TACTACAM

FREQUENTLY ASKED QUESTIONS

HOW DO I GET MY VIDEOS OFF MY TACTACAM?

You have a few different options for that. First, you can plug the camera directly into your computer using the mini-USB included in your package, be sure you hit the power button once the camera is connected to make it readable by your computer. Second, you can use the micro SD Card adapter in your package by placing the micro SD Card from your camera into it and plugging that directly into your computer. Third, you can connect directly to a smartphone or tablet via the camera's Wi-Fi capability and the videos can be pulled directly from there.

MY PLAYBACK IS CHOPPY

Choppy playback is typically not a problem with the file. If your footage skips, one of these situations is likely the cause:

Using an incompatible video player. Not all video players support the .MP4 video. For best results, use the latest Quick Time Media Player available as a free download here.

<https://support.apple.com/quicktime>

The computer does not meet the minimum requirements for HD playback. The higher the resolution and frame rate of your video, the harder the computer has to work to play it back.

When playing content directly from your camera over a USB connection, transfer the file to the computer to play back. If your computer does not meet the minimum requirements, make sure that all other programs on your computer are closed.

WHAT IS THE BATTERY LIFE?

2.5 hours of nonstop record time (with out Wi-Fi, excludes Solo)

I FORGOT MY TACTACAM'S Wi-Fi USERNAME OR PASSWORD

You will need to reset your camera. See Resetting Your Camera's Wireless Name and Password at ***www.tactacam.com/support***

GETTING TO KNOW YOUR TACTACAM

FREQUENTLY ASKED QUESTIONS

I POWERED OFF MY TACTACAM, BUT THE LIGHT IS STILL ON

If your camera is not responding to any commands, you will need to remove your battery for 5 seconds. If this problem continues, try reformatting your SD Card.

WHAT IS MY CAMERA'S SERIAL NUMBER?

The camera's serial number is listed inside the back cap of the camera.

I USE MY OWN STABILIZER, WHAT IF I DON'T WANT TO SWITCH?

There are many mounting options outside of the stabilizer mount. Many cylindrical mounts are perfect for our custom gun mount to mount directly on top of. Others have installed a picatinny rail on their bow and used our Picatinny Mount or Under Scope Mount to secure their Tactacam. We also have a universal mount that you can use that works with any action camera style mount, some of which will mount onto the riser of your bow.

Mounting Tips

Bow Mount = See Videos: www.tactacam.com/videos

Gun Mount = See Videos: www.tactacam.com/videos

HELPFUL TIPS

Keep the lens clean — avoid fingerprints.

Before opening the back cap, be sure the camera is clean and dry.

Shake the camera or blow on the mic to remove water and debris from the mic hole. If needed, rinse the camera with water and dry it with a cloth.

Get more help and resources at: www.tactacam.com/support

WATCH TUTORIAL VIDEOS

Learn tips + tricks from the pros.

www.tactacam.com/videos

THE CAMERA IS FREEZING / LOCKING UP / VIBRATING CONTINUALLY?

- Double check the SD Card. Make sure it is a class 10 SD Card. Try formatting your SD Card
- Vibrating continually is most commonly caused by a Full SD Card, save what files you want and reformat the card. Reformatting the SD Card is the best solution to this as it automatically deletes everything off of the card. Directions on re-formatting SD Cards can be found online on Tactacam FAQ's page.

THE CAMERA WILL NOT CONNECT TO WI-FI?

- Android: Go into settings, click on Wi-Fi, select Tactacam, then go into the Tactacam App. If customer is at home/work, they may need to go in and click the home/work Wi-Fi and click forget, then connect to the Tactacam in the Wi-Fi settings.
- iPhone: If the Tactacam Wi-Fi is not showing up, the customer can reset the network settings and then it should show up.
- If the Tactacam Wi-Fi is turning on and showing up but they can't connect to it, another person's device may be connecting to it before the customer can. This can happen in a busy setting like the shop. Check to make sure the Wi-Fi light is blinking.

HOW DO I PLAYBACK THE VIDEOS? - Operating Systems and Media Player

- Windows 7: 5k player
- Windows 10: VCL player
- Apple: QuickTime media player
- Android: MX player
- iPhone: Use the video player loaded on the phone by the factory
- Check tactacam.com for other video player options.

GETTING TO KNOW YOUR TACTACAM

SUPPORT & WARRANTY INFORMATION

DOWNLOAD THE USER MANUAL

Find detailed info on settings, modes and more.

<https://www.tactacam.com/tactacam-user-manual/>

CONTACT CUSTOMER SUPPORT

Get help and answers to frequently asked questions.

Tactacam is dedicated to providing the best possible service. To reach Tactacam's Support, visit www.tactacam.com/support

Warranty Information

Register your Tactacam and sign up for the newsletter.

Receive your 1 year warranty, updates, contests info and more.

www.tactacam.com/warranty-registration/

30 DAY MONEY BACK GUARANTEE: (Tactacam Web-Store Purchases Only)

www.tactacam.com/warranty

**DO NOT RETURN
PRODUCT TO YOUR
RETAILER**

PLEASE CALL
844-482-2822

OR

EMAIL
SUPPORT@TACTACAM.COM

for warranty issues or help filming
your hunts with Tactacam!

TACTACAM™

SHARE YOUR HUNT™

